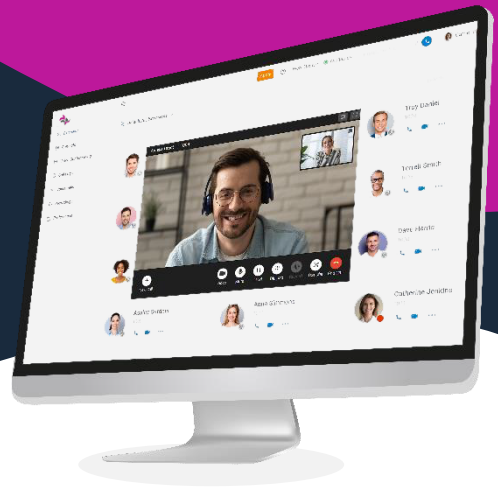


in2pbx PBX System

A fully-featured Cloud PBX and UC solution that can support onsite, remote, and mobile workers.



Meet your everyday communication needs, from making & receiving calls anywhere, to maximising agent productivity, empowering interactive video conferencing, and much more. in2pbx provides a Cloud Edition to help today's increasingly dispersed organisations stay connected and engaged.

Built with both business customers and service providers in mind, it strikes the perfect balance between offering best-of-breed UCaaS and easing deployment and operation complexity. A whole new landscape of cloud opportunities is open up.

Unleash the Potential of Cloud Communications

The trend to the cloud is almost universal. Its flexible environment offers a faster-than-ever way for businesses of all sizes to take advantage of an array of enterprise-grade communications capabilities with simplicity and ease.

Voice, Video, Applications, Collaboration in One Experience

Include the full span of UC tools in your company's arsenal. As a "PLUS" solution, in2pbx brings all your communications together, from must-haves to the nice-to-haves, for your entire team with optimised experience built for everyone.



Any Device, Anywhere

Seamless experience and full access to business features via Linkus Web, Mobile, and Desktop Clients.



Face-to-Face Meeting

Integrated web-based video conferencing and screen sharing for collaborative conversations.



Happier Customers

Advanced Call Distribution, agent & supervisor portal, dynamic wallboard, and insightful reporting.



More on the Web

Make web-based audio & video calls. Enjoy call pop-ups and click-to-call enabled by the Chrome Extension.



Contacts Directory

Manage enterprise and personal contacts across Linkus UC Clients, IP phones, and the PBX.



Open & Interoperable

Working perfectly with IP phones, SIP trunks, CRM, MS Teams, and more 3rd-party systems.

Embedded Business-enhancing Features to Drive Productivity:

| Business Features | | |
|--|---|--|
| <ul style="list-style-type: none"> • IVR • Queue • Ring Group • BLF Support • Operator Panel <ul style="list-style-type: none"> ◦ Monitor Call Status (Inbound/Outbound) ◦ Monitor Presence Status (Extension, Ring Group, Queue, Parking Slot) | <ul style="list-style-type: none"> ◦ Drag & drop Dispatch Call ◦ Advanced Call Control • Blocked & Allow Numbers • Paging & Intercom • Custom Prompts • Distinctive Ringtone • Music on Hold • MOH Playlist & Streaming • PIN List | <ul style="list-style-type: none"> • BLF Support • LDAP Server • T.38 Fax • Remote Extensions • Business Hours & Holidays • Emergency Number • Emergency Notification • CDR & Basic Reports |
| Telephony Features | | |
| <ul style="list-style-type: none"> • AutoCLIP • Call Routing • Call Forwarding • Call Monitoring (Listen/Whisper/Barge-in) • Call Parking • Call Pickup • Call Recording | <ul style="list-style-type: none"> • Call Flip • Call Switch • Call Transfer (Attended & Blind) • Call Waiting • Caller ID • Conference Rooms • Speed Dial • Dial by Name | <ul style="list-style-type: none"> • DNIS • DID (Direct Inward Dialing) • DND (Do Not Disturb) • DOD (Direct Outward Dialing) • CID-based & DID-based Call • Allowed/Blocked Number • Concurrent Registration for IP Phones |
| Call Center | | |
| <ul style="list-style-type: none"> • Switchboard-type Queue Panel • Real-time Metrics on Wallboard | <ul style="list-style-type: none"> • SLA for Performance Measurement • Insightful Call Center Reports | <ul style="list-style-type: none"> • Queue Callback for Reduced Call Abandonment |
| Administration & Security | | |
| <ul style="list-style-type: none"> • Web-based Management Portal • Graphical Dashboard • Auto Provisioning • Bulk Import & Export (Extension, Trunk, Route, Contacts) • Extension Directory • Group & Organization • User Role & Permissions | <ul style="list-style-type: none"> • Operation Logs • Event Logs & Notifications • Backup and Restore • Troubleshooting • Built-in SMTP Server • Network Drive • AMI • Remote Management | <ul style="list-style-type: none"> • Hot Standby • Security <ul style="list-style-type: none"> ◦ SRTP & TLS Call Encryption ◦ Password Policy Enforcement ◦ Auto & Static Defense ◦ IP Blocklist ◦ Country Allow/Block List ◦ Outbound Call Frequency Restriction |
| Unified Communications | | |
| <ul style="list-style-type: none"> • Linkus UC Clients <ul style="list-style-type: none"> ◦ Web Client ◦ Mobile Client (iOS & Android) ◦ Desktop Client (Windows & MacOS) ◦ Google Chrome Extension ◦ Native Contact Management (Personal Contacts, Company Contacts) | <ul style="list-style-type: none"> ◦ Presence ◦ Audio Conferencing ◦ WebRTC Audio Call ◦ Function Keys on Web Client ◦ CTI ◦ Select & Dial with Hotkey on Desktop Client | <ul style="list-style-type: none"> • Voicemail <ul style="list-style-type: none"> ◦ Voicemail Transcription ◦ Group Voicemail ◦ Voicemail to Email ◦ Pop-up URL • Microsoft Teams Integration • Headset Integration |