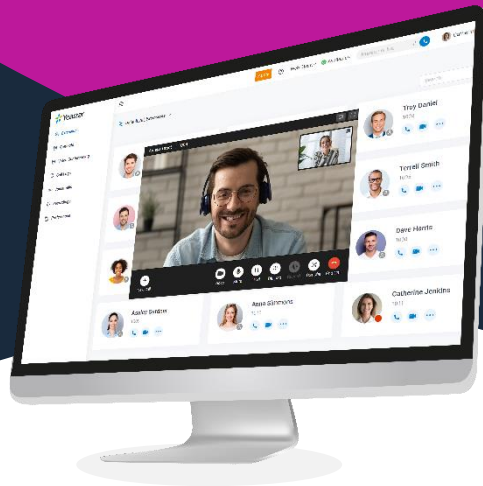


# in2pbx PBX System

A fully-featured Cloud PBX and UC solution that can support onsite, remote, and mobile workers.



Meet your everyday communication needs, from making & receiving calls anywhere, to maximising agent productivity, empowering interactive video conferencing, and much more. in2pbx provides a Cloud Edition to help today's increasingly dispersed organisations stay connected and engaged.

Built with both business customers and service providers in mind, it strikes the perfect balance between offering best-of-breed UCaaS and easing deployment and operation complexity. A whole new landscape of cloud opportunities is open up.

## Unleash the Potential of Cloud Communications

The trend to the cloud is almost universal. Its flexible environment offers a faster-than-ever way for businesses of all sizes to take advantage of an array of enterprise-grade communications capabilities with simplicity and ease.

## Voice, Video, Applications, Collaboration in One Experience

Include the full span of UC tools in your company's arsenal. As a "PLUS" solution, in2pbx brings all your communications together, from must-haves to the nice-to-haves, for your entire team with optimised experience built for everyone.



### Any Device, Anywhere

Seamless experience and full access to business features via Linkus Web, Mobile, and Desktop Clients.



### Face-to-Face Meeting

Integrated web-based video conferencing and screen sharing for collaborative conversations.



### Happier Customers

Advanced Call Distribution, agent & supervisor portal, dynamic wallboard, and insightful reporting.



### More on the Web

Make web-based audio & video calls. Enjoy call pop-ups and click-to-call enabled by the Chrome Extension.



### Contacts Directory

Manage enterprise and personal contacts across Linkus UC Clients, IP phones, and the PBX.



### Open & Interoperable

Working perfectly with IP phones, SIP trunks, CRM, MS Teams, and more 3rd-party systems.



# Embedded Business-enhancing Features to Drive Productivity:

<h2>Business Features</h2>		
<ul style="list-style-type: none"> <li>• IVR</li> <li>• Queue</li> <li>• Ring Group</li> <li>• BLF Support</li> <li>• Operator Panel                             <ul style="list-style-type: none"> <li>◦ Monitor Call Status (Inbound/Outbound)</li> <li>◦ Monitor Presence Status (Extension, Ring Group, Queue, Parking Slot)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>◦ Drag &amp; drop Dispatch Call</li> <li>◦ Advanced Call Control</li> <li>• Blocked &amp; Allow Numbers</li> <li>• Paging &amp; Intercom</li> <li>• Custom Prompts</li> <li>• Distinctive Ringtone</li> <li>• Music on Hold</li> <li>• MOH Playlist &amp; Streaming</li> <li>• PIN List</li> </ul>	<ul style="list-style-type: none"> <li>• BLF Support</li> <li>• LDAP Server</li> <li>• T.38 Fax</li> <li>• Remote Extensions</li> <li>• Business Hours &amp; Holidays</li> <li>• Emergency Number</li> <li>• Emergency Notification</li> <li>• CDR &amp; Basic Reports</li> </ul>
<h2>Telephony Features</h2>		
<ul style="list-style-type: none"> <li>• AutoCLIP</li> <li>• Call Routing</li> <li>• Call Forwarding</li> <li>• Call Monitoring (Listen/Whisper/Barge-in)</li> <li>• Call Parking</li> <li>• Call Pickup</li> <li>• Call Recording</li> </ul>	<ul style="list-style-type: none"> <li>• Call Flip</li> <li>• Call Switch</li> <li>• Call Transfer (Attended &amp; Blind)</li> <li>• Call Waiting</li> <li>• Caller ID</li> <li>• Conference Rooms</li> <li>• Speed Dial</li> <li>• Dial by Name</li> </ul>	<ul style="list-style-type: none"> <li>• DNIS</li> <li>• DID (Direct Inward Dialing)</li> <li>• DND (Do Not Disturb)</li> <li>• DOD (Direct Outward Dialing)</li> <li>• CID-based &amp; DID-based Call</li> <li>• Allowed/Blocked Number</li> <li>• Concurrent Registration for IP Phones</li> </ul>
<h2>Call Center</h2>		
<ul style="list-style-type: none"> <li>• Switchboard-type Queue Panel</li> <li>• Real-time Metrics on Wallboard</li> </ul>	<ul style="list-style-type: none"> <li>• SLA for Performance Measurement</li> <li>• Insightful Call Center Reports</li> </ul>	<ul style="list-style-type: none"> <li>• Queue Callback for Reduced Call Abandonment</li> </ul>
<h2>Administration &amp; Security</h2>		
<ul style="list-style-type: none"> <li>• Web-based Management Portal</li> <li>• Graphical Dashboard</li> <li>• Auto Provisioning</li> <li>• Bulk Import &amp; Export (Extension, Trunk, Route, Contacts)</li> <li>• Extension Directory</li> <li>• Group &amp; Organization</li> <li>• User Role &amp; Permissions</li> </ul>	<ul style="list-style-type: none"> <li>• Operation Logs</li> <li>• Event Logs &amp; Notifications</li> <li>• Backup and Restore</li> <li>• Troubleshooting</li> <li>• Built-in SMTP Server</li> <li>• Network Drive</li> <li>• AMI</li> <li>• Remote Management</li> </ul>	<ul style="list-style-type: none"> <li>• Hot Standby</li> <li>• Security                             <ul style="list-style-type: none"> <li>◦ SRTP &amp; TLS Call Encryption</li> <li>◦ Password Policy Enforcement</li> <li>◦ Auto &amp; Static Defense</li> <li>◦ IP Blocklist</li> <li>◦ Country Allow/Block List</li> <li>◦ Outbound Call Frequency Restriction</li> </ul> </li> </ul>
<h2>Unified Communications</h2>		
<ul style="list-style-type: none"> <li>• Linkus UC Clients                             <ul style="list-style-type: none"> <li>◦ Web Client</li> <li>◦ Mobile Client (iOS &amp; Android)</li> <li>◦ Desktop Client (Windows &amp; MacOS)</li> <li>◦ Google Chrome Extension</li> <li>◦ Native Contact Management (Personal Contacts, Company Contacts)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>◦ Presence</li> <li>◦ Audio Conferencing</li> <li>◦ WebRTC Audio Call</li> <li>◦ Function Keys on Web Client</li> <li>◦ CTI</li> <li>◦ Select &amp; Dial with Hotkey on Desktop Client</li> </ul>	<ul style="list-style-type: none"> <li>• Voicemail                             <ul style="list-style-type: none"> <li>◦ Voicemail Transcription</li> <li>◦ Group Voicemail</li> <li>◦ Voicemail to Email</li> <li>◦ Pop-up URL</li> </ul> </li> <li>• Microsoft Teams Integration</li> <li>• Headset Integration</li> </ul>

