



# in2tel PBX System & Microsoft Teams Integration

Enable Enterprise Calling without a Teams Phone license and Microsoft Calling Plan.



# The Achilles' Heel of Microsoft Teams

While Microsoft Teams provides phone systems with calling plans, we recognise that they may not be a perfect fit for every organisation. The limitations of costly plans and basic call features can hinder your business communication needs. Moreover, supporting existing phone lines and navigating complex SBC direct routing can be disruptive and challenging to maintain. That's where in2pbx comes in...



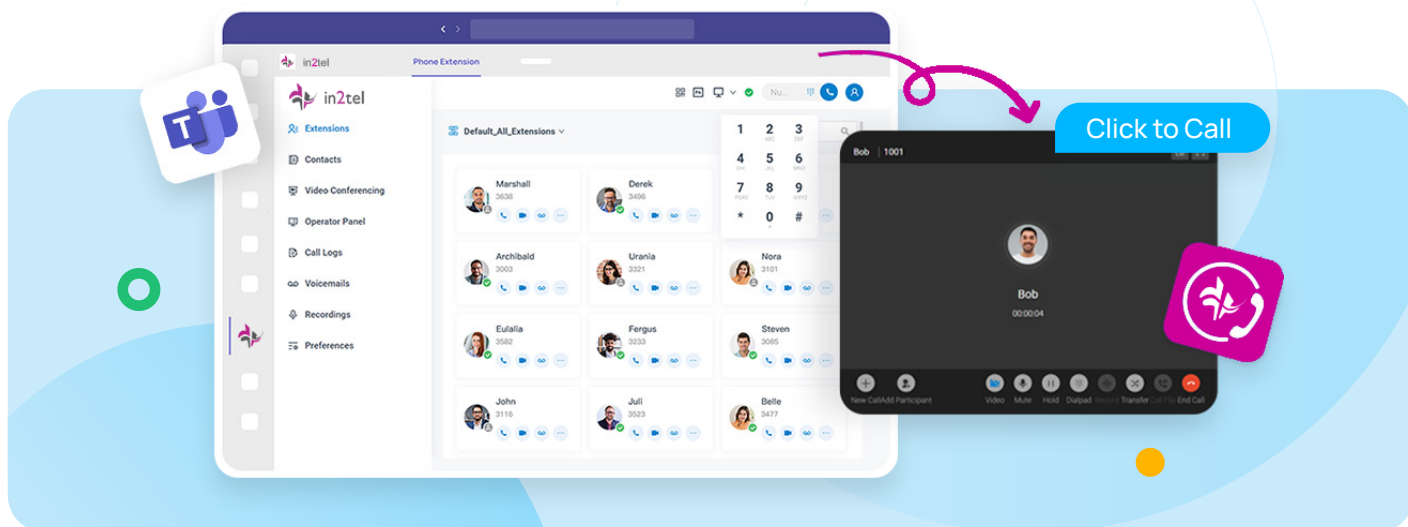
## Connect in2tel's PBX to Teams

in2pbx provides a free embedded calling app for Microsoft Teams, allowing you to bring the PBX's enterprise-grade communications and collaboration capabilities to the Teams app — without a Teams Phone license or MS365 calling plan.

Using the embedded app, Teams users can call via their business's existing phone lines (SIP Trunks, PSTN, ISDN, etc.), look up PBX & synced Microsoft 365/CRM/Helpdesk contacts, listen to voicemails & call recordings, check call logs, and more directly in Teams app. Plus, users enjoy access to advanced calling features that are not available or limited in the Microsoft Teams phone system, such as multi-level IVR, call queue management, intelligent call routings, ring groups, and more.

# Key Features and Strengths

Elevate the Microsoft Teams experience with in2pbx's unified communications capabilities.



## Key Features

Communicate and collaborate directly in Teams app:

### 01 Enterprise Calling

Click to dial any phone number or contacts directly in Teams. The Linkus Desktop Clients will be automatically initiated as your calling endpoint—with all the advanced call controls you need, including hold, mute, transfer, call record, and more.

### 02 Unified Contacts

Search and manage your in2pbx contacts and synced Microsoft 365 Contacts, CRM, or Helpdesk contacts. Quickly contact via phone or email from a single view.

### 03 Call Logs & Recordings

In clear list views, check your call logs, voicemails, and call recordings. Listen to what was left and call back to your contact in one simple click.

### 04 Unified Communications

Check your colleagues' real-time availability using extension presence, start 1:1 or group chat, or initiate an audio conference or 1:1 video call to move work forward faster.

## Lower Costs

- ✓ Eliminate costly Teams Phone License & Microsoft 365 calling plans
- ✓ Save on SBC solution licensing
- ✓ No Teams-compatible handsets required.
- ✓ Use any IP Phone of your choices

## More Features

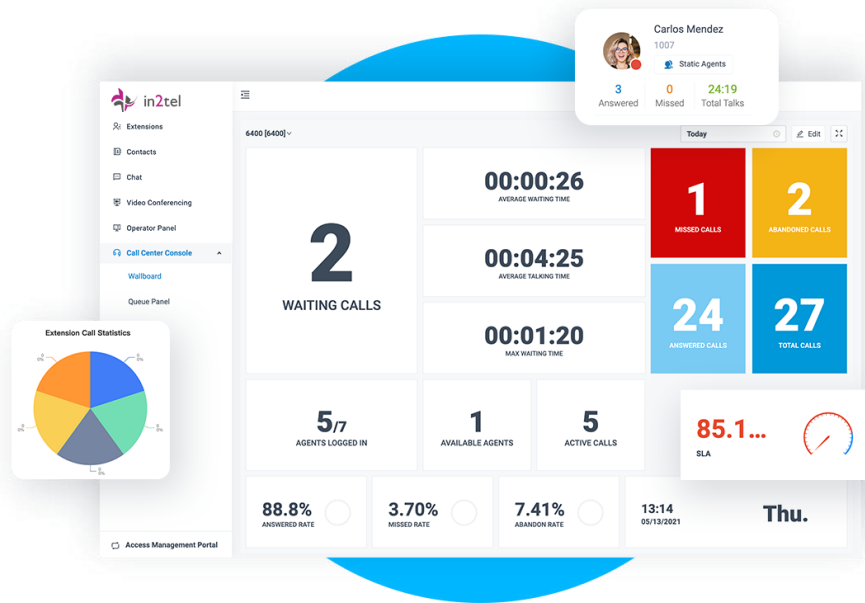
- ✓ Advanced call handling & control
- ✓ Complete Unified Communications
- ✓ Free desktop/mobile/web UC Clients
- ✓ Read-to-use Microsoft 365 Integrations: Teams, Outlook, Azure Active Directory

## Easier to Deploy

- ✓ No technical expertise required
- ✓ Simple download and install

## A PBX Plus So Much More

- ✓ A web calling experience via Linkus Web Client and the chrome extension.
- ✓ Permission-based phonebooks for corporate contacts grouping.
- ✓ Operation panel as a visualised console for drag-and-drop call operations.
- ✓ Headquarters, branches, remote offices, and teleworkers connected together.
- ✓ Cross-device presence and instant messaging synchronisation.
- ✓ Call accounting reports for each phone call, extension, department, etc.



## System Requirements

- An active Microsoft 365 account is required.
- Support Microsoft 365 Business Basic, Business Standard, Business Premium, E3, E5, Office E1, Office E3, or Office E5.
- Requires in2pbx subscription.
- Requires installing [Linkus Desktop Client](#) to make calls.

For more information, please contact us.



in2tel is a European telecommunications business. We operate as a network carrier and a solution provider, giving organisations access to affordable, bespoke communications using traditional, VoIP, and mobile technology. Our services provide voice channels for contact centres, helplines, and internal departments for a large variety of small businesses and SMEs.