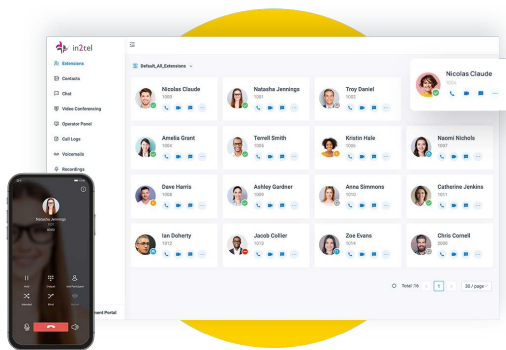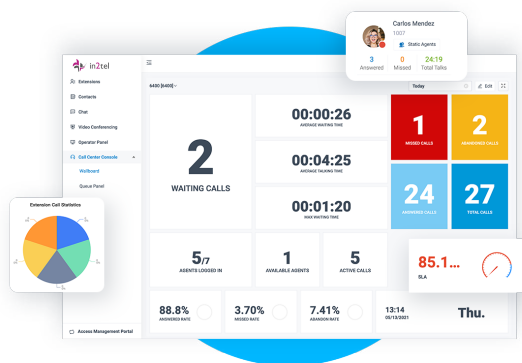# A Complete Suite of Unified Communications

in2tel's UCaaS offering, includes the full span of voice, video, mobility, call centre, instant messaging, and presence in one experience for everyone.

Everything You Need in One Place

The application extends the unified communications solution to road warriors, home offices, and a dispersed workforce. A comprehensive suite of call features, conference, voicemail, presence, enterprise contacts, and collaboration is easily accessible from a single interface using web browsers, mobile phones, and desktops. Employees can stay connected with colleagues and customers where, when, and however they prefer with personal devices.

Customer Experience to the Next Level

in2pbx has everything SMEs need from an inbound call centre solution to optimise agent productivity and boost customer satisfaction. All the tools agents and supervisors need for call management and monitoring are in one single interface. A customisable wallboard displays up-to-minute performance metrics in real time. In-depth call reports give you a comprehensive view of both agent-specific operational metrics and panoramic queue statistics.

Face-to-Face Video Communications

in2px makes remote face-to-face communications instant, simple, secure, and engaging with the integrated 1:1 web video call and conferencing. Designed for SMEs' essential online meeting needs, the integrated video conferencing solution is a lightweight alternative to pricey conferencing equipment, allowing users to stay engaged with geographically dispersed colleagues and customers and achieve faster decision-making.

Open & Integrated Solutions

Besides built-in functionalities, in2pbx integrates seamlessly with third-party systems and technologies such as SIP endpoints, CRM platforms, collaboration tools, and more, delivering a consistent experience with exceptional simplicity and new possibilities. By breaking down boundaries among various systems, it takes an open approach to help customers unleash the true potential of a fully integrated system and uninterrupted business communications.

Yealink   Fanvil   snom   Gigaset   ZOHO CRM   salesforce   Microsoft Teams

A PBX Plus So Much More

✓ A web calling experience via Linkus Web Client and the Chrome extension.

✓ Permission-based phonebooks for corporate contacts grouping.

✓ Operation panel as a visualised console for drag-and-drop call operations.

✓ Headquarters, branches, remote offices, and teleworkers connected together.

✓ Cross-device presence and instant messaging synchronisation.

✓ Call accounting reports for each phone call, extension, department, etc.